Ensuring peak performance and maximum return on investment over the life of your equipment.

We will deliver this by:
- Proactively maintaining your equipment to maximize availability
- Optimizing solutions to meet your unique applications.
- Enhancing user skills by providing access to product and application experts.

PRODUCT WARRANTY GUIDE:
This document is intended to be a reference tool and does not represent the whole or complete agreement. For complete details please refer to the Vision Research Hardware and/or Service Warranties.

Coverage:

Term of Coverage:
The limited warranty coverage extends from the purchase date of the product and continues for the defined period of one year unless otherwise expressly stated in any product literature which supersedes this Warranty Agreement.

What is Covered:
This limited warranty provides coverage against defects in manufacturing, materials or workmanship associated with construction of all Vision Research branded products.

Exclusions:
Excluded from this warranty and not warranted by Vision Research in any fashion, either expressed or implied, are:

- Any and all shipping charges associated with a claim against this or any warranty
- Equipment not manufactured by Vision Research and/or not bearing the “Vision Research” brand label
- Labor or financial costs for removal or reinstallation of equipment associated with any and all warranty claims
- Any Equipment which has been disassembled, repaired, tampered with, altered, changed or modified by persons other than Vision Research’s own authorized service personnel, unless such service/repair by others is made with the written consent of Vision Research
- Defects or damage to Equipment resulting from wear, tear, misuse, negligence, improper storage, transit, non-performance of normal maintenance tasks, battery leakage, or use of incompatible accessories
The AMECARE programs were developed to offer the ultimate in protection for your investment—at a price that you can afford. Available for all camera models*, these programs will ensure maximum return from your investment.

* Available for all camera models that have not yet been identified as obsolete. Currently Platinum and Gold coverage is reserved for North American customers only. Global roll out of the services is scheduled for 2012.

To Obtain Services:

- Have the original product receipt and serial number available
- Contact Vision Research Inc., Support teams

1. Please reference: www.visionresearch.com/service--support for the latest contact information

Limit of Liability:

Maximum liability under this agreement shall be the provision of all labor and parts associated with the repair of the product covered by this agreement.

Administrator:

Vision Research Inc. will administer all responsibilities under this agreement.

Transfer:

This agreement is not transferable.