

Quality is very important to our business. We strive to provide our customers with products and services which meet and usually exceed expectations. We are committed to continuous quality improvement. The established Quality Management System provides the framework for measuring, monitoring and improving our performance.

The goal of total customer satisfaction and continuous quality improvement throughout our business is achieved using the following systems and procedures:

- Daily monitor of customer feedback and complaints
- Selection and performance monitoring of suppliers using set criteria
- Measurable performance objectives
- Monthly management reviews
- In-process tests and inspections
- Weekly reviews of process data results, customer feedback and improvement actions

The Business Unit Vice President and General Manager have the ultimate responsibility for Quality. More importantly, all employees have a responsibility within their own areas of work to help ensure that Quality is embraced throughout the entire organization.

I have the authority and responsibility for the continued effectiveness of the Quality Management System within the Company. This statement represents my commitment to ensure that the Quality Management System is an integral component within all aspects of Company business.

Quality Management System Statement

Vision Research was
established in 2002 to
provide high speed electronic
digital imaging products.
We are based in Wayne,
New Jersey and employ
over 115 people worldwide.





100 Dey Road Wayne, NJ 07470 USA T: +1.973.696.4500 TF: +1.800.RESOLUTION F: +1.973.696.0560

www.visionresearch.com